Health · For hospital groups (COO & Revenue Cycle Lead)

Instant Auth — DHA eClaimLink prior-approval pre-check

Find the missing attachment before the request goes out. Which requests merit a second look from a coder, and which can proceed through the usual review?



01 · UAE REGULATORY & OPERATIONAL SCALE

More than 44.1 million insurance claims went through Dubai's electronic claims portal in 2023 (Dubai Media Office, 12 Feb 2024), and since 1 January 2013 every Dubai provider files electronically through DHA's eClaimLink (Circular 35/2012). Abu Dhabi runs a separate platform, Shafafiya; this pre-check is built for eClaimLink.

02 · ZERO-RISK START (PRIVATE ENTERPRISE FAST-TRACK)

6-week retrospective study at AED 0 upfront on 3 to 6 months of past prior-approval requests, payer replies and the dated document index from one specialty, read on a server inside your UAE network with zero write access to live records. Later steps on terms agreed after the study.

03 · AUDITED STAGE, BENCHMARKS & OPERATING BOUNDARIES

Stage: 4th simulation round completed across 32 simulated hospitals new to the system (simulation closed; not a full pass in internal review, and not in use in any hospital yet). Full comparator scores and limits are published on nodal.systems/instant-auth.html. Real hospital effect is measured in a 6-week retrospective study on one specialty before any rollout.

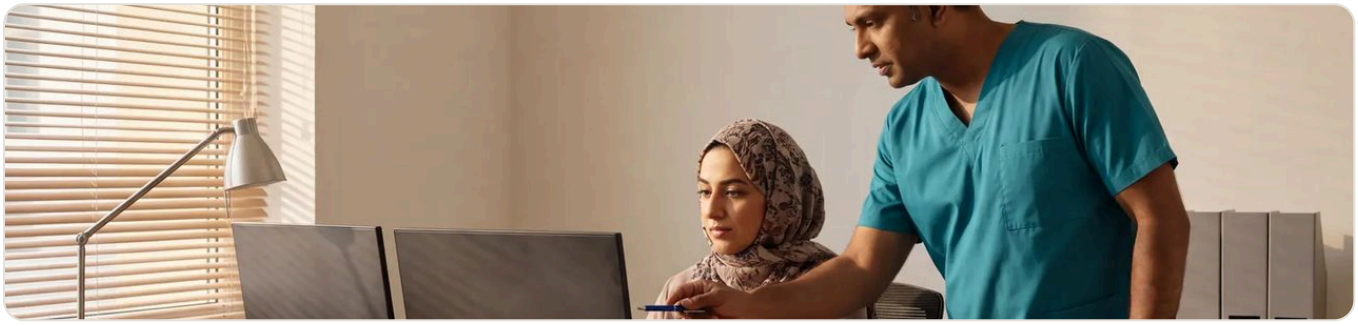
COMPATIBLE SYSTEMS & STANDARDS

DHA eClaimLink (Prior.Request) · Hospital HIS / RIS / LIS Dated Document Index · Shafafiya (Abu Dhabi reference)

Verification Protocol · Zero Live Access

How the 6-week retrospective study runs at AED 0 upfront.

Proven offline on your historical records before anything is switched on — with your own engineers, clinicians, surveyors or licensed customs staff keeping final sign-off.



Two safe ways to verify without system logins

NO VPN · NO LIVE CREDENTIALS

Mode A · Guided run inside your UAE environment
Under bilateral NDA / data-sharing terms, historical read-only files stay on a machine inside your own UAE network while Nodal produces a line-referenced report for your operational lead to verify.

Mode B · Self-run by your own IT
Your IT runs Nodal's auditable offline checker locally on a standalone machine inside your UAE boundary and shares only the summary table if you choose.

How does Instant Auth check prior-approval requests before eClaimLink upload?

Before the desk uploads an outpatient MRI, CT or surgical prior-approval request to DHA eClaimLink, Instant Auth checks the dated HIS/RIS document index beside your payer-rule list to prompt clinical notes, lab results or stamps already sitting in the hospital record.

Does Instant Auth approve claims itself or guarantee faster insurer turnaround?

No. Coders and clinicians retain full authority over coding and care, emergencies bypass prior approval altogether, and the insurer or TPA still decides every request under its own turnaround. A 6-week retrospective hospital study measures real-world effect on review load and returned files.

Does this cover Shafafiya in Abu Dhabi as well as eClaimLink in Dubai?

Abu Dhabi operates Shafafiya separately under DoH/M42. Nodal's pre-check is built around Dubai's eClaimLink; any Shafafiya work would require dedicated local payer-rule validation first.

Delegate in one forward — no introductory call required

Web dossier: nodalsystems.ae/instant-auth.html · Written checklist & mutual NDA: scollado@nodalsystems.ae

AED 0 UPFRONT